

Privacy Policy

This Privacy Policy covers the treatment of personally identifiable information collected by Parallel Estate and Executor Services servers during your visits to Parallel Estate and Executor Services websites. This Privacy Policy is subject to change without notice to you, so we recommend that you review it regularly. By using this site you acknowledge that you have read and understand this Privacy Policy as amended from time to time.

Privacy and confidentiality

Parallel Estate and Executor Services is committed to respecting the privacy and confidentiality of information it receives, in accordance with Parallel Estate and Executor Services' Privacy Guidelines, and applicable law. Parallel Estate and Executor Services has established and will continue to maintain reasonable safeguards to protect the security and confidentiality of personal information. However, you acknowledge and confirm that the Internet is not a secure medium where privacy and confidentiality can be guaranteed and that complete security and confidentiality of transmissions to and from this site over the Internet is not possible at this time. Your confidential use of this site cannot be guaranteed and you acknowledge that your use of this site (including information you transmit to the site) may be subject to access or manipulation by, or disclosure to, third parties. Without limiting any other disclaimer herein, Parallel Estate and Executor Services and its affiliates shall not be responsible or liable for any damages that you or any other person may suffer in connection with any such breach of privacy, confidentiality or security.

Your personal information

Certain Parallel Estate and Executor Services websites may require you to provide personal information to Parallel Estate and Executor Services, such as sites that require you to register in order to access the site. Such personal information (for example, your name, birthday, postal code, and e-mail address if applicable) is used to help provide you with a secure, private and convenient experience on the site.

For sites requiring you to register:

Identity verification: This information is used to confirm your identity when registering for access to certain Parallel Estate and Executor Services websites. This information is matched against our existing records to enable you to register.

Communication with Parallel Estate and Executor Services: If you send Parallel Estate and Executor Services an e-mail through our "Contact Us" feature, the e-mail address you provide at registration will be used to contact you with our reply. If your e-mail address changes, you can always change the e-mail address we have on record on either the "Contact Us" page, or in the "Your Profile" section of the site.

Forgotten user name or password: If you forget either your user name or password, it is simple to recover them online by going through our Forgotten User Name or Password services, available from the Sign In page. To confirm your identity before displaying either of these items, we match what you enter against the information collected during the registration process.

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Remember that the security of e-mail communication cannot be guaranteed. Do not send private or confidential information to Parallel Estate and Executor Services via e-mail (e.g., your Social Insurance Number, birthday). Also, Parallel Estate and Executor Services will never send you an e-mail message requesting personal information. Any such request is a fraudulent attempt to gain your valuable personal information (a technique known as “phishing”).

What your information will not be used for:

Marketing from Parallel Estate and Executor Services: You will not receive any marketing or advertisements from Parallel Estate and Executor Services at the e-mail address you provide to Parallel Estate and Executor Services.

Marketing from third parties: We will never sell your information to any third parties, or share it with any other organization for marketing purposes.

Email security

The security of email communication cannot be guaranteed. Any person wishing to communicate or send information of a private or confidential nature to Parallel Estate and Executor Services or a third party is encouraged to do so by other means.

Cookies

“Cookies” are small items of data that websites store in your browser. These data files contain information the site can use to track and organize the pages you have visited, and to gather information. Some of our web-based applications use “cookie” technology to measure site activity and tailor information to fit your personal interests. Parallel Estate and Executor Services uses both “session” and “permanent” cookies, both of which help us deliver a superior website experience that is designed to be fast, secure and personalized. You may decline cookies by configuring your web browser accordingly, but this may lead to reduced site functionality.

Traffic analysis

Parallel Estate and Executor Services collects some limited information about your connection to the Internet. This information includes your computer’s IP address, which is your numerical address on the Internet that lets our servers know where to send the web pages you view. This information is collected to help measure traffic to our site and the performance of our servers, and to help diagnose and address problems when they arise.

Parallel Estate and Executor Services may, from time to time, employ Google and/or Flurry Analytics, web analytic services provided by Google Inc. and Yahoo Inc. respectively, to help measure traffic patterns to, from, and within our public websites. This analytics measurement tool uses “session” and “persistent” cookies to collect standard Internet log information and to track visitor behaviour information in an anonymous form. The information generated by the cookies about your use of the website (including the first nine digits of your IP address) is transmitted to Google and/or Yahoo, as the case may be. No personal, identifying information is recorded or provided to Google or Yahoo. This anonymous information is then used to evaluate visitors’ use of our website and to compile statistical reports.

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For further information about Google or Flurry Analytics, please refer to Google Inc.'s Privacy Policy or Yahoo Inc.'s Privacy Policy, respectively.